



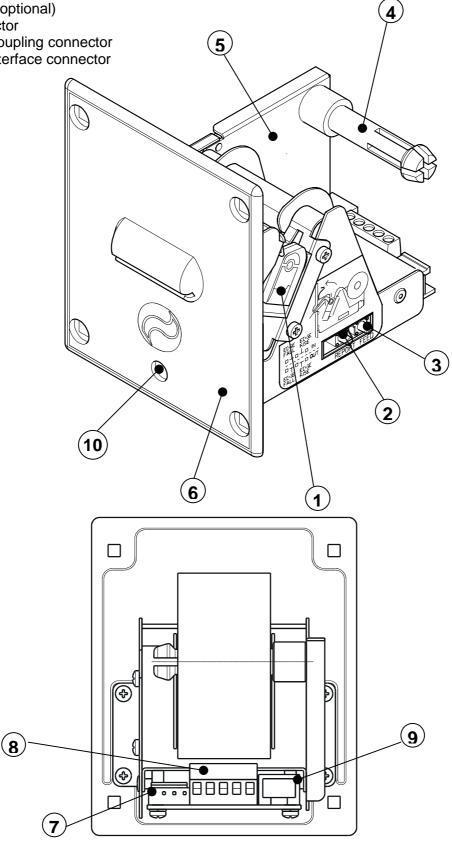




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# Parts of the printer

- 1 Print mechanism
- 2 "Report" key
- 3 "Feed" key
- 4 Paper roll support
- 5 Case
- 6 Front panel (optional)
- 7 Feed connector
- 8 Token unit coupling connector
- 9 TTL serial interface connector
- 10 Led





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COD. DOME - TG35-58

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REV. 1.20



# Declaration of Conformity "CE"

#### N°: DC0390999

According to ISO/IEC Guide 22 and EN 45014

| Manufacture's Name:<br>Manufacture's Address: | Custom Engineering s.r.l.<br>Strada Berettine 2<br>Fontevivo (Parma)<br>Italy |
|---|---|
| Declare the product:                          |   |
| Product name:                                 | Ticket gaming   |
| Product type:                                 | TG  |
| Model:  | TG35, TG58  |
| Conform to the following directives:          |   |

Electromagnetic Compatibility Directive 89/336/EEC; 92/31/EEC; 93/68/EEC

In accordance with following standards:

| EN 55022 Class B | Limits and methods of measurement of radio disturbance<br>characteristics of information technology equipment    | 1994 |
|------------------|--|------|
| EN 50082-1       | Electromagnetic Compatibility – Generic Immunity Standard.<br>Part 1: Residential Commercial and Light Industry. | 1992 |
| EN 61000-4-2     | Electrostatic discharge requirements<br>4KV contact discharge, 8KV air discharge                                 | 1995 |
| EN 61000-4-4     | Electrical fast transient/burst requirements<br>Signal line 0.5KV, AC mains 1KV                                  | 1995 |
| ENV 50140        | Radiated radio-frequency electromagnetic field – Immunity test 3V/m, 80MHz-1000MHz, 80% 1KHz AM                  | 1993 |

July 1999



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#### INTRODUCTION

### **GENERAL FEATURES**

The TG35-58 printer is the ideal solution for :

- Gaming machines
- Vending machines
- Self-service machines

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It does not require pre-printed and pre-numbered Tickets. The printer automatically prints the heading on the receipt, which can be completely customized, with date, time of day and progressive number.

The TG35-58 printer resolves the following problems :

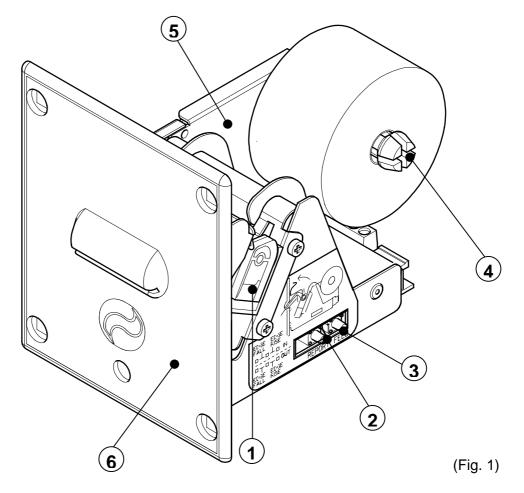
- Safety : the print-out cannot be tampered with and is not transferable.
- Ease of installation : Same dimensions, fastenings and connections as the Ticket Outlet.
- Accounts management : banknote readers and token units can be hooked up to the printer so that gaming data may be stored and printed on request.



### **DESCRIPTION OF THE PRINTER**

It is equipped with a 200 dpi thermal print mechanism that uses paper rolls with a width of 35 mm (58mm optional); it has a TTL serial interface and is also equipped with a calendar clock (Real Time Clock).

The TG35-58 printer consists of a case (5) onto which the following components are fitted: thermal print mechanism (1), paper roll pin (4) front panel (6) in PPO for installation on Gaming Machines.



- When the "REPORT" key (2) is pressed, it prints the operational report, that lists the total number of tickets dispensed, the impulses totalized by the token unit linked up to input A and the impulses totalized by the token unit linked up to input B, as well as the date on which the totals were zero-set. After the report has been printed, the totals can be zero-set by pressing the "REPORT" and "FEED" keys simultaneously. If, on the other hand, you wish to exit from the procedure, press one of the keys only.
- When the "FEED" key (3) is pressed, the paper can be fed forward manually.
- The yellow Status LED displays a printer hardware error status and the winnings. The check is carried out "on line", i.e. in the event of a malfunctioning, the LED will starts flashing as follows:

| Status of LED                         | Description             |
|---------------------------------------|-------------------------|
| Always OFF                            | Printer OFF             |
| Always ON                             | Printer OFF – no faults |
| Slow flashing (on for a long period)  | Paper Out Message       |
| Slow flashing (on for a short period) | Tilting cover raised    |
| Fast flashing                         | The winnings            |

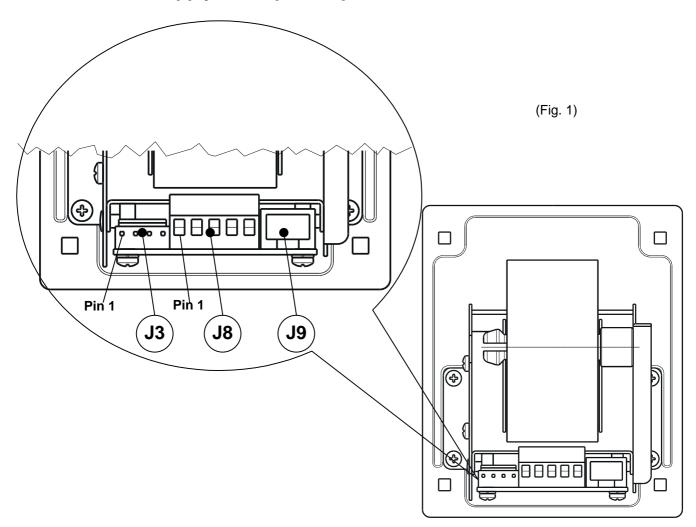




### **1. INSTALLATION AND USE**

### **1.1 CONNECTIONS**

### 1.1.1 Power Supply and Input/Output



As regards the power supply, the printer TG35-58/40 is equipped with a Ticket Outlet-compatible 4-pin male connector (J3). The signals on the pins of the feed connector are as follows:

### 

Respect the polarity of the power supply:

| PIN                    | SIGNAL                 | < IN / OUT > | Description    |
|------------------------|------------------------|--------------|----------------|
| 1 CONFIRMATION IMPULSE |                        | OUT (O.C.)   | Open Collector |
| 2                      | 12V                    | POWER        | Power supply   |
| 3                      | GND                    | POWER        | Power supply   |
| 4                      | TICKET PRINTING INFEED | IN (O.C.)    | Open Collector |

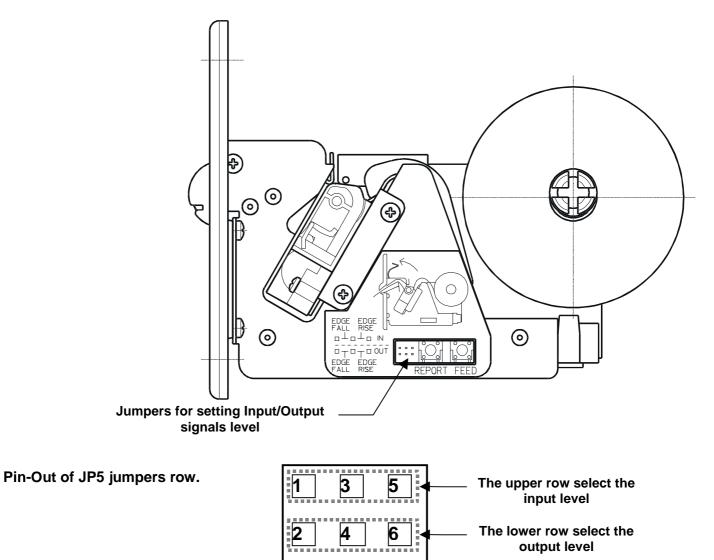
The TG35-58/40 printer is equipped with a 5-pin screw terminal connector (J8) for hooking up to the token unit. The signals on the connector pins are as follows:

| PIN | SIGNAL   | < IN / OUT > | Description    |
|-----|--|--------------|----------------|
| 1   | 12V  | POWER        | Power supply   |
| 2   | GROUND   | POWER        | Power supply   |
| 3   | INPUT A FOR TOKEN COUNTING                           | IN (O.C.)    | Open Collector |
| 4   | 4 INPUT B FOR TOKEN COUNTING IN (O.C.) Open Collecto |              | Open Collector |
| 5   | AUXILIARY OUTPUT                                     | OUT (O.C.)   | Open Collector |



## **1. INSTALLATION AND USE**

The printer TG35-58 is equipped with a jumpers row (JP5) for setting Input/Output signals level.



Jumpers setting is as follows :

| JP5 Setting |                 |                  |
|-------------|-----------------|------------------|
|             | 1-3 : Low level | 3-5 : High level |
| Input       |                 |                  |
|             |                 |                  |
|             | 2-4 : Low level | 4-6 : High level |
| Output      |                 |                  |



## **1. INSTALLATION AND USE**

### **1.2 Configuration of REPORT and FEED keys**

If, when the printer is switched on, both of the above-mentioned keys are held down, the printer enters configuration mode and prints the first modifiable parameter. At this point, each time the REPORT key is pressed, the parameter changes and its current value is printed. Once the desired value has been obtained, press the FEED key to proceed to the next parameter, and so on. Once all the parameters have been run through, the printing of a message signals the end of setting procedure.

### **1.3 AUTOTEST**

To run the autotest, press the **FEED** key while switching on the printer. During the running of the autotest, the character fonts and logos stored inside the printer are printed.

### **1.4 CAUTIONS**



#### WARNINGS:

Do not print without paper.

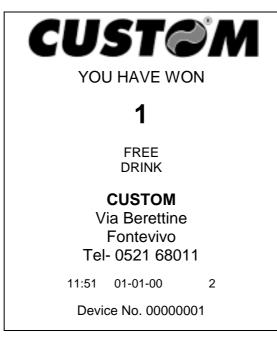
- Do not drag the carriage manually when the printer is on.
- Do not allow any foreign bodies to become trapped inside the printer.
- Safeguard all parts of the printer from blows, both during and subsequent to installation.



# **1.5 TICKET CHARACTERISTIC**

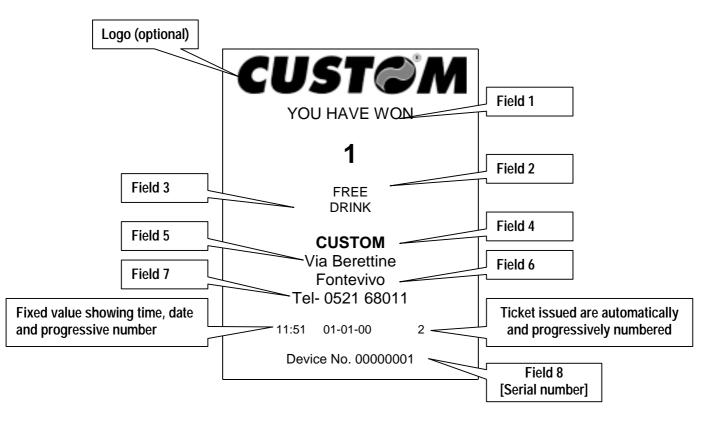
The ticket has the following features :

- 10 fields in which the data personal to the company can be entered;
- the automatic printing of a progressive number indicating the number of tickets issued.



Example of ticket

In wich the fields are sets as follows :





## 2.1 TECHNICAL SPECIFICATIONS

The TG35-58 printer is equipped with :

- a Ticket Outlet-compatible connector
- an input signal connector from token unit and banknote reader
- a serial communication port for downloading data from the PC and customizing the ticket
- a front panel in PPO.

Table 2.1 lists the main technical features of the printer.

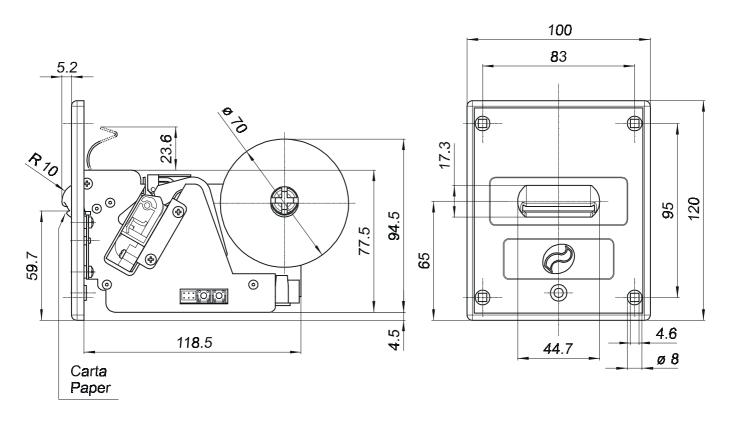
| Model                         | TG35  | TG58 |
|-------------------------------|---|------|
| Resolution                    | 200 DPI (8 dot/mm)  |      |
| Printing speed                | 42 mm/sec.  |      |
| Paper feed speed              | 60 mm/sec.  |      |
| Paper roll dimensions         | 35mm  | 58mm |
| Autonomy                      | 18571 hours at 3.5 μA   |      |
| Standard interfaces           | TTL serial  |      |
| Optional interfaces           | RS232 serial  |      |
| Power supply                  | 12 Volts  |      |
| Absorption                    |   |      |
| Current when printing         | 1.5A  |      |
| Current when on stand by      | 50mA (when the printer is switched-on)  |      |
| Environmental conditions      |   |      |
| Operating temperature         | 0°C - 50°C  |      |
| Operating humidity count      | 20% - 85%   |      |
| Storage temperature /Humidity | -25°C + 70°C / 10% - 80%  |      |
| Options                       | <ul> <li>Starter kit, that is a printer programming,<br/>customized message and heading kit including<br/>PC connecting cable.</li> </ul> |      |

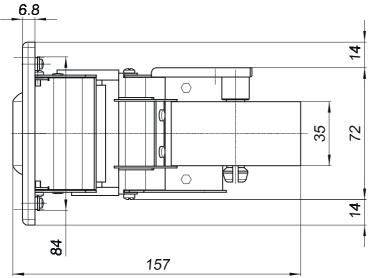


# 2. TECHNICAL SPECIFICATIONS

#### **2.2 DIMENSIONS**

The dimensions of the TG35-58 printer are shown in the figure below.





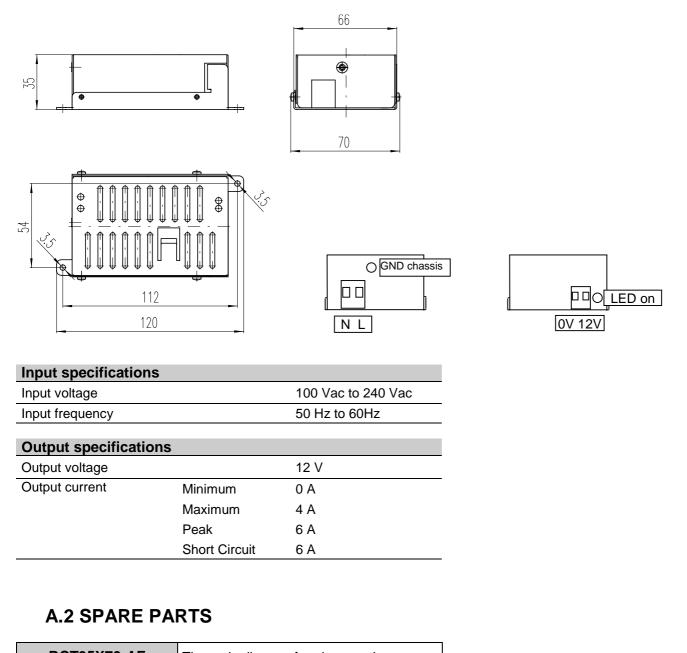


# **APPENDIX A. ACCESSORIES AND SPARE PARTS**

# A.1 ACCESSORIES

### A.1.1 Power Supply

The following figure shows the switching 12V power supply, manufactured by Custom Engineering, that can be used to operate the TG35-58 printer.



| RCT35X70-AF  | Thermal roll paper fraud preventing                      |  |
|--|--|--|
|  |  |  |
| RCT35X70-RS Thermal roll paper back side pre-printed |  |  |
|  | Customized pre-printed logo for 2000 rolls order minimum |  |

